

# European Desalination Society (EDS) Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our websites at [www.edsoc.com](http://www.edsoc.com) or [www.webcollect.org.uk/eds](http://www.webcollect.org.uk/eds) or when filling forms for registration and information purpose before, during or after our conferences, webinars and courses.

## Topics:

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## What data do we collect?

EDS collects the following data:

- Personal identification information such as name, email address, phone number, etc.
- We also collect information about your company/organization such as name, email address, phone number, type of organization etc.

## How do we collect your data?

You directly provide EDS with most of the data we collect or indirectly through our online service provider at WebCollect or our [edsoc.com](http://edsoc.com) hosting. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily or required to complete a form, customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

EDS may also receive your data indirectly from the following sources:

- EDS website <https://www.edsoc.com> hosted at Mondoweb in Italy
- WebCollect <https://www.WebCollect.org.uk>
- Forms (manual on paper, digital via website or email) provided before, during or after at our conferences, webinars and courses

## How will we use your data?

EDS collects your data so that we can:

- Process your order, manage your existing or future membership account
- Email you with special offers on other products and services we think you might like.
- Process online payments with credit card companies or other online payment providers  
EDS has signed an agreement with.

Where you provide your consent, EDS will share your data with our partner organization (listed below) so EDS can offer mutual for you beneficial combined products and services.

- IDA - International Desalination Association, USA/Italy
- AEDyR - Spanish Desalination & Water Reuse Organization, Spain
- AMTA - American Membrane Technology Association, USA
- Other relevant and official registered desalination, water reuse or water treatment associations

When EDS processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## How do we store your data?

EDS securely stores your data at WebCollect (<https://www.webcollect.org.uk>) a website hosting company registered under UK law. WebCollect fulfills all GDPR requirements.

EDS will keep your personal and company information for an unlimited period. We will delete this information on your request send to [info@edsoc.com](mailto:info@edsoc.com)

## Marketing

EDS would like to send you information about products and services of ours that we think you might like, as well as those of above listed partner organizations and associations.

If you have agreed to receive marketing, you may always opt out at a later date by sending an email to [info@edsoc.com](mailto:info@edsoc.com)

You have the right at any time to stop EDS from contacting you for marketing purposes or giving your data to other organizations and associations.

If you no longer wish to be contacted for marketing purposes, please send an email to [info@edsoc.com](mailto:info@edsoc.com).

## What are your data protection rights?

EDS would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** - You have the right to request EDS for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** - You have the right to request that EDS correct any information you believe is inaccurate. You also have the right to request EDS to complete information you believe is incomplete.

**The right to erasure** – You have the right to request that EDS erase your personal data, under certain conditions.

**The right to restrict processing** - You have the right to request that EDS restrict the processing of your personal data, under certain conditions.

**The right to object to processing** - You have the right to object to EDS processing of your personal data, under certain conditions.

**The right to data portability** - You have the right to request that EDS transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [info@edsoc.com](mailto:info@edsoc.com) or call us at: +41 76 581 8718

## What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## How do we use cookies?

EDS uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website
- Collect information for the purpose of our organization and benefit of our members

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – EDS uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – EDS for our own advertisement purpose uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## Privacy policies of other websites

EDS websites contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

EDS keeps its privacy policy under regular review and places any updates on this web page <https://www.edsoc.com>. This privacy policy was last updated on 1. January 2021.

## How to contact us

If you have any questions about EDS privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [info@edsoc.com](mailto:info@edsoc.com)

Call us: +41 76 581 8718

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that EDS has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: [jochen.kallenberg@edsoc.com](mailto:jochen.kallenberg@edsoc.com) or call to +41 76 581 8718